



TOWN OF AVON SENIOR/DISABLED: DIAL-A-RIDE PROGRAM GUIDELINES

ELIGIBILITY: Avon residents 60 years of age and over, and the disabled.

SERVICE AVAILABILITY: Monday-Fridays from 9 a.m. to 4 p.m.
Not available on days when the Town Hall is closed.

****AVAILABILITY MAY BE LIMITED REGARDING ONGOING/MULTIPLE WEEKLY MEDICAL APPOINTMENTS ****

DESTINATIONS: Any destination in Avon, the Farmington Valley Mall (Simsbury Commons), Unionville Center, Collinsville Center, Canton Village, the Shoppes at Farmington Valley (Canton) and John Dempsey/UConn Hospital.

TICKETS: Maximum of 20 tickets per month, available at the Town Clerk's Office for \$0.50 each, or by Mail. **Please make checks only for \$10.00 or less.** One ticket entitles holder to a one-way fare. Tickets are non-transferable. Saving unused tickets does not allow use, at a later time, of more than 20 tickets per month; however, tickets do not expire.

Driver will not accept money for trips; please use tickets.

RIDE RESERVATION PROCEDURE:

**Call 860-693-6876 between the hours of 8 a.m. and 12:00 p.m.
to make arrangements for your ride.**

You must provide, at that time, an estimate of when you wish to return from your destination. Please indicate if you are a wheelchair client, so proper time may be allotted for your pick-up. Please allow some flexibility when waiting to be picked up, as the driver may have been delayed due to a wait for a passenger, traffic, or weather conditions.

Medical appointments are given priority whenever possible and can be scheduled **2 weeks** in advance.
Other rides (Grocery shopping, Walmart, hairdresser) can be scheduled **2 days** in advance.

Urgent, same day requests for service are available only if there is an opening or cancellation in the schedule.