### Some Facts about Mental Illness

### Prevalent Health Problem

Mental illness is the most prevalent health problem in America. It is more common than cancer, lung, and heart disease combined.

### Hope for Recovery

If you or someone you know is experiencing difficulty, there is hope for recovery with proper treatment and supports. New developments have led to successes not experienced in the past.

### **Early Intervention**

As with many medical disorders, early identification and treatment increases the prospects for recovery and reduces the harm and suffering of a longer course of illness.

#### Treatable Medical Disorders

Anxiety Disorders, Chronic Depression, Bipolar Disorder, and Schizophrenia are treatable medical disorders. They are not reflective of a person's character, intelligence, or "will power".

### Search for Recovery

Many treatments are available. If one treatment does not work for you, don't lose hope. Try another therapy or therapist. Peer-supports and recovery-oriented initiatives have also helped many individuals. Other supports are available from private and state service providers.

### When to Seek Help

The American Psychiatric Association identifies when to seek help:

- Marked personality change
- Excessive anxieties
- **■** Extreme highs & lows
- Prolonged depression and apathy
- Marked changes in eating or sleeping
- Inability to cope with problems & daily activity
- Abuse of alcohol or drugs
- Strange or grandiose ideas
- Excessive anger, hostility, or violent behavior
- Seek immediate help if thinking or talking about suicide or homicide.

# Avon, Canton, Farmington, Simsbury & West Hartford



# Emergency & Non-Emergency Telephone Directory for Mental Health, Substance Abuse, and Other Services

This card does not include all the services available, but we hope that this brief list will help you begin your search for support.

Information provided by



NORTH CENTRAL REGIONAL MENTAL HEALTH BOARD 367 Russell Road, Newington, CT 06111

For more cards or information call 860-667-6388 Access cards on line at www.ncrmhb.org

Jan. 2009

# STATE FUNDED MENTAL HEALTH & ADDICTION SERVICES FOR ADULT RESIDENTS OF AVON, CANTON, FARMINGTON, SIMSBURY & WEST HARTFORD

The CT Department of Mental Health and Addiction Services (DMHAS) funds mental health and substance abuse services for adults.

DMHAS funded services are provided locally by

### **CAPITOL REGION**

### MENTAL HEALTH CENTER (CRMHC)

500 Vine Street, Hartford, CT 06112 Call 860-297-0800 to Access Services

### Services Provided at CRMHC:

- Mobile Crisis Team/Intake/Brief Treatment
- Acute Care Unit
- HOPE Team (Homeless Services and Outreach)
- Forensic Services
- General Psychiatry Unit
- Co-occurring Disorders Unit
- Nursing Team/Medication Management
- Young Adult Services
- Deaf/Hard of Hearing Team
- Case Management / Service Coordinator
- Jail Diversion
- Medication Management
- Outpatient Counseling
- Shelter Plus Care
- DMHAS-Funded Mental Health Services Provider Relations
- Entitlements/Housing Supports
- Peer Support Center
- Independence Program
- Warm Line / Peer Supports on Telephone
- Daily Living Skills Development
- Employment Supports
- Money Management

CRMHC provides services for people who have private insurance, Medicaid, Medicare, or no insurance.

## DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES

DMHAS information at: <a href="https://www.ct.gov/dmhas">www.ct.gov/dmhas</a> Service information at: <a href="https://www.ct.networkofcare.org">www.ct.networkofcare.org</a>

### THE CITIZEN'S VOICE IN MENTAL HEALTH SERVICES

North Central Regional Mental Health Board is a grassroots citizen's advisory board to DMHAS. Members evaluate state services and promote development of needed services. For information call 860-667-6388. Website at <a href="https://www.ncrmhb.org">www.ncrmhb.org</a>.

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MENTAL HEALTH, SUBSTANCE ABUSE AND SUPPORT SERVICES AVON, CANTON, FARMINGTON, SIMSBURY & WEST HARTFORD

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	INFORMATION AND REFFERAL		
	Capitol Region Mental Health Center (CRMHC)	279-0800	)
	Access to State Mental Health & Substance Abuse Syc		
	Connecticut Clearinghouse (Educational Materials)	800-232-4424	ı
	INFOLINE (Can Provide Additional Service Listings)	211	
	HelpLine (Wheeler Clinic Support Phone Service)	524-1182	:
i	Warmline (CRMHC - Peer Phone Support) Monday - Friday	297-0884	
	Weekends	297-0920	ı
	ENTITLEMENTS / BENEFITS		
	Care for Kids (Childcare Subsidies)	000 044 KIDO	.
	CT Dept. of Social Services, 3580 Main St (Main Tel)	888-214-KIDS	
	Social Security Administration (Medicare Info)	723-1000 493-1857	
1	SAGA (State Administered General Assistance)	842-1508	
Ì	WIC - CT Dept, of Public Health	741-2142	
ı	WIC - Hartford Dept. of Health & Human Services	543-8835	
1	U.S. Dept. of Veteran's Affairs	800-827-1000	
1	•	000 021 1000	ı
ı	FAMILY SUPPORT ORGANIZATIONS		1
ĺ	African Caribbean American Parents of Children		ı
į	with Disabilities (AFCAMP)	297-4358	ı
ĺ	Asian Family Services	951-8770	
I	Families United for Children's Mental Health	866-439-0788	
ı	PADRES Abriendo Puertas	297-4391	
l	National Alliance on Mental Illness - CT (NAMI-CT)	800-215-3021	l
l	Southeast Asian Collaboration	951-3325	I
l		001.0020	l
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l	FOOD ASSISTANCE / PANTRIES		İ
ı	Avon - Dept. of Social Services	409-4346	١
ı	Canton Food Bank - Trinity Episcopal Church	693-4606	l
ı	Farmington Food Pantry	675-2390	l
ı	Meals on Wheels - Community Renewal Team	560-5828	l
ŀ	Meals on Wheels - CW Resources	229-7700	l
	Simsbury Department of Social Services	658-3283	ı
	West Hartford Department of Human Services	561-7561	Ì
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١.	HEALTH & HUMAN SERVICES		ı
	Avon Dept. of Social Services (for Avon and Canton)	409-4346	ı
	Town of Farmington Community Services	675-2390	l
	Simsbury Department of Social Services	658-3283	ı
	West Hartford Department of Human Services	561-7561	l
	HEATING / UTILITY / ENERGY ASSISTANCE		
٠	(or call town Humary/Social Services Depts, listed above)		ĺ
	Community Renewal Team	FC0 5000	ŀ
	AT &T	560-5800 800-288-2020	
	Al al	000-288-2020	
J	HIV/AIDS TESTING		
•	National AIDS HOTLINE	800-342-2437	
	THE PROPERTY OF THE PROPERTY O	000-342-2437	
Į	HOSPITALS	ı	
_	Bristol Hospital, Bristol	585-3000	
	Charlotte Hungerford Hospital, Torrington	496-6666	
	John Dempsey Hospital—UCONN, Farmington	679-2000	
	Hartford Hospital, Hartford	545-5000	
	St. Francis Hospital, Hartford	714-4000	
	Behavioral Health Admissions	714-2470	
	The Hospital of Central Connecticut, New Britain	224-5561	
	,	""	
ŀ	IOUSING ASSISTANCE PROGRAMS	-	
	Imagineers (Section 8 / Moderate Rehabilitation)	522-1028	
	My Sister's Place (Bridge Subsidy, Security Deposit Loans)	522-0416	
L	EGAL ASSISTANCE		
_		877-402-2299	
	Destantia del Como de	800-842-7303	
		800-453-3320	
		- 1	

### **NON-EMERGENCY**

MENTAL HEALTH, SUBSTANCE ARUSE AND SUPPORT SERVICES

	MENTAL HEALTH, SUBSTANCE ABUSE AND SUPPORT SERVICES AVON, CANTON, FARMINGTON, SIMSBURY & WEST HARTFORD		
	MENTAL HEALTH SERVICES (Adult)		
	Capitol Region Mental Health Center	297-080	
	Chrysalis Center (Community Resource Services), W Hartford	231-260	
	CRT - Behavloral Health Services	714-920	
	Hartford Hospital—Outpatient Psychiatric Clinic	545-733	
	Institute of Living Assessment Center	545-720	
	John Dempsey Hospital—Outpatient Counseling	679-670	
	The Hospital of Central CT - Counseling Center	224-580	
	St. Francis Hospital Outpatient Counseling Center	714-274	
	Wheeler Clinic Access Center (Hartford Site)	793-358	
	MENTAL HEALTH SERVICES (Children/Adolescents)		
	The Bridge Family Center	521-803	
i	Catholic Family Services	524-897	
	CRT (Adolescents with HIV / AIDS)	714-2998	
ļ	HopeWorks	561-1178	
1	Klingberg Family Centers	224-9113	
	Family Services of Central Connecticut	589-6333	
	The Village for Families	236-4511	
	Wheeler Clinic Access Center (Hartford Site)	793-3588	
	MENTAL HEALTH SUPPORT & ADVOCACY GROUPS		
1	Advocacy Unlimited	667-0460	
1	North Central Regional Mental Health Board	667-6388	
١	Mental Health Association of Connecticut	529-1970	
١	National Alliance on Mental Illness - CT (NAMI-CT) Phoenix Club	800-215-3021	
1	Prideriix Giug	231-2603	
1	METHADONE MAINTENANCE		
1	Community Substance Abuse	247-8300	
1	Hartford Dispensary - Hartford Clinic, 345 Main St	525,2181	
1	New Britain Clinic, 19 Rockwell Ave	827-3313	
١	POLICE DEPARTMENTS		
1	Avon Police Department	677-07/6	
1	Canton Police Department	677-9746 693-0221	
١	Farmington Police Department	675-2400	
I	Simsbury Police Department	658-3100	
1	West Hartford Police Department	523-5203	
	SUBSTANCE ABUSE SERVICES		
1	Alcoholics Anonymous	****	
١	Alcohol & Drug Recovery Centers, Hartford (ADRC)	282-5924	
1	Alliance Treatment Center - CMHA, New Britain	714-3700	
ı	Blue Hills Hospital (Detox for those w/o payment source)	223-7707	
	Community Renewal Team	293-6400	
ļ	John Dempsey Hospital - UCONN, Famington	714-9200	
۱	Latinos Community Services, Hartford	679-2553	
l	Narcotics Anonymous	296-6400 800-627-3543	
l	Substance Abuse Treatment & Enhancement Project	800-563-4086	
	Wheeler Clinic Access Center	793-3588	
١.	SHELTERS INFO DIS CO. THE SECOND OF SECOND		
1	SHELTERS - INFOLINE (can provide additional listings @ 211)	225 0244	
l	Friendship Center, 241-249 Arch Street, New Britain	225-0211	
Į	Immaculate Conception Shelter, 560 Park St., Hartford (men in shelter/women in day program)	724-4823	
	Marshall House, 225 So. Marshall St., Hartford	543-8423	
l	My Sister's Place, 102 Capen St, (women & children)	543·6423 522·0416	
	Open Hearth, 437 Sheldon St. (men only)	525-3447	
	South Park (nn, 75 Main St. (men, women & children)	724-0071	
	Stewart McKinney Shelter, 34 Huyshope Ave. (men only)	722-6920	
	YWCA of the Hartford Region, 135 Broad St, Hartford	525-1163	
١,			
Ţ	TRANSPORTATION		

CT Transit (Handicapped or Discount Travel Passes)
Dial-A-Ride (PK), (All the Town's Social Scruscis (Sp).
Med Cab (State Assistance Clients)

### **EMERGENCY SERVICES**

AVON, CANTON, FARMINGTON, SIMSBURY & WEST HARTFORD

The following services are available 24 hours/day. 7 days/week unless noted otherwise.

IF IMMEDIATE DANGER (Medical, Fire, Police or Person is dangerous to self or others.)

MENTAL HEALTH OR SUBSTANCE ABUSE CRISIS

NEEDING IMMEDIATE HELP

Capitol Region Mental Health Center 297-0999 For emergency psychiatric or substance abuse crisis.

911

CHILD/ADOLESCENT CRISIS - EMERGENCY MOBILE SERVICES Wheeler Clinic 866-261-0893 For any crisis involving children/youth ages birth to 17

CHILD ABUSE/NEGLECT - TO REPORT CALL 800-842-2288

DOMESTIC VIOLENCE

Interval House Hotline 658-7227 Statewide Domestic Violence Centers 888-774-2900

EMERGENCY ROOMS (Calling ahead is not required) Bristol Hospital, Bristol 585-3273 Connecticut Children's Medical Ctr, @ Hartford Hosp 545-9000 Charlotte Hungerford Hospital, Torrington

496-6650 John Demosey Hospital - UCONN, Farmington 679-2588 Hartford Hospital, 85 Jefferson St, Hartford 545-2515 Hospital of Central CT, 100 Grand St, New Britain 224-5671 St. Francis Hospital, 114 Woodland St. Hartford 714-4001

POISON CONTROL CENTER - CONNECTICUT 800-343-2722

PROTECTIVE SERVICES FOR ELDERLY (60 +) 888-385-4225 (Open 5 days/week from 8 - 4)

SEXUAL ASSAULT CRISIS SERVICES (SACS)

CT Sexual Assault Crisis Svcs (English) 888-999-5545 (Spanish) 888-568-8332

SUBSTANCE ABUSE DETOXIFICATION TREATMENT

Alcohol & Drug Recovery Centers (ADRC), Hartford 714-3700 Blue Hills Hospital, Hartford 293-6400 Substance Abuse Treatment & Enhancement Project

(SATEP) for Referrals & Detoxification Center 800-563-4086

National Suicide Prevention Lifeline (English) 800-273-8255 (Spanish) 800-628-9454

Suicide INFOLINE 211 Wheeler Clinic Helpline 524-1182

THIS RESOURCE CARD IS PROVIDED BY THE NORTH CENTRAL REGIONAL MENTAL HEALTH BOARD 367 Russell Road . Newington, CT 06111 For more cards or information call 860-667-6388

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